



Where Kids Come First and Futures Begin

*Connections ♦ Curriculum ♦ Opportunities*

## **Tech Tips for Families**

### **Internet Access**

Spectrum (Charter), Xfinity (Comcast), and AT&T are all offering internet access for free for 60 days to new customers with students. Some of them are also temporarily halting shut-offs and late fees for existing customers. (Please note that the District is merely providing this information as a courtesy, and does not have any involvement with these providers or their conditions for service.)

Spectrum: 844-488-8395

Xfinity: 855-846-8376

AT&T: 855-220-5211

### **Student Accounts**

Student usernames and passwords can be found in the ParentVUE app/website in the Student Info section, under Additional Information. This is the information that should be used to login to the Chromebook.

### **Tech Support**

For help with a DCS-issued Chromebook, please send an email from the student's DCS gmail account to [helpdesk@davisonschools.org](mailto:helpdesk@davisonschools.org). Please include the student's name and be as specific as possible about the problem.

### **Distance Learning Disclaimer**

Davison Community Schools has made reasonable efforts to ensure that video conferencing is confidential and access is limited to students in the assigned groups. However, some of these services will be provided in a group format and when this occurs students will be able to see other students in the group. In addition, Davison Community Schools is unable to control who else may be in the room in which a student is receiving these services remotely, including other family members or others who are living with the other students, who may observe the session and other students in the group.

Due to the nature of distance learning which may include video meetings and other internet-based platforms, parents also acknowledge and agree that the District (although it will take reasonable precautions) may not be able to ensure confidentiality per the Family Educational Rights and Privacy Act (FERPA). By agreeing to have their child engage in distance learning, parents agree to waive the protections under FERPA during the time period of the mandatory school closing and understand that the recording of other virtual meetings by parents/guardians or students is prohibited. If parents do not wish to waive FERPA during this time, they may opt-out of distance learning, but understand that due to the state of emergency caused by COVID-19, other types of instruction may be limited.