

# Creating a Member Account

To create a member account on [www.messa.org](http://www.messa.org), click on Register Now.

The screenshot shows the MESSA website interface. At the top left is the MESSA logo with the tagline "Good health. Good business. Great schools." and a search bar. Below the logo is a navigation menu with links for Members, Business Offices, Plans & Services, Health Resources, About Us, and Contact Us. The main content area features a featured article titled "Pertussis (Whooping Cough)" with the subtext "Get a shot. Save a life." and a "Read more..." button. Below the article are four numbered tabs (1, 2, 3, 4). To the right of the article is a "Member Sign-In" form with fields for Username and Password, a Login button, and links for "Forgot Username or Password?". Below the form is a link for "Don't have an account? Register Now" with a red arrow pointing to it. At the bottom of the page are several promotional banners: "messa ABC ACCOUNT-BASED CHOICES", "800.414.2014 MESSA • Nurseline", "MESSA Saver Rx", and "MAYO CLINIC EmbodyHealth".

Fill in required information.

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# account management

## Tell Us About Yourself

Tell us about yourself >> Agree to terms & conditions >> Set username and password >> Set your security questions

Note: Pages are Secured by VeriSign

\* = Required Field

\* Please provide either your Enrollee ID # / Contract # (without the prefix) OR your Social Security Number in the appropriate box below:

Enrollee ID # / Contract #:

OR

Social Security Number:

\* When is your birthday?

My birthday is on: -- Select month --  -- Select day --

\* What is the 5-digit zip code of your mailing address?

My Zip Code is:

\* Who is your Employer?

My Employer is:

Fill in required information.

Click 'Next'

Create a member profile.

**account management**

### Set Username and Password

Tell us about yourself >> Set username and password >> Set your security questions

*Note: Pages are Secured by VeriSign*

Welcome, Steve Gibson \* = Required Field

\* Set your username

My username is:

A username will be generated for you.

\* Set your password

Enter new password:

Reenter your password:

Enter a password.

Your password must be at least 6 characters in length. It must contain at least 1 alpha character and must include a number or a symbol character (except < > or &).  
Example: M!@xtLRP

\* Enter your email address

My email address is:

Reenter your email address:

Enter your email address.

Choose three security questions and answers.



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## account management

### Reset Your Security Questions (Optional)

Tell us about yourself >> Agree to terms & conditions >> Set username and password >> Set your security questions

*Note: Pages are Secured by VeriSign*

\* = Required Field

\* Please select your first security question and provide an answer to it:

Question: -- Select a question --

Answer:

\* Please select your second security question and provide an answer to it:

Question: -- Select a question --

Answer:

\* Please select your third security question and provide an answer to it:

Question: -- Select a question --

Answer:

[Next >](#) [Skip >](#)

Click 'Next'

Your member account has been successfully created.



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## account management

### Account Reset Successfully

Congratulations,

Click [here](#) to access the member area and to view your Summary of Benefits.